

OFFICE OF TRAUMA AND RESILIENCE POLICY WWW.DSS.VIRGINIA.GOV/COMMUNITY/OTRP



Trauma-Informed and Hope-Centered Language Checklist

Date:	

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HAS PERSON-CENTERED LANGUAGE BEEN USED?	 Focus on the person, not the condition, e.g. use 'person with a disability', not 'disabled person'. Focus on what people can actually control.
ARE THE CORE TENANTS OF THE SCIENCE OF HOPE INCLUDED?	 Use specific hope-centered language, e.g., goals, pathways, and willpower. Frame challenges as opportunities for progress rather than insurmountable problems.
HAS STRENGTHS-BASED LANGUAGE BEEN USED?	 Use empowering language, e.g. use 'youth with untapped potential', not 'at-risk youth'. Highlight assets before shortcomings.
HAS INCLUSIVE LANGUAGE BEEN USED?	 Use culturally respectful and gender-neutral terms. Respect an individual's preferences; when possible, ask individuals how they prefer to be identified.
HAS ACCESIBLE LANGUAGE BEEN USED?	 Use clear, simple words. Avoid jargon and acronyms, e.g. use 'non-custodial parent' not 'NCP'.
HAS SENSATIONAL OR FEAR-BASED LANGUAGE BEEN AVOIDED?	 Use factual, neutral wording, e.g., use 'serious challenge', not 'devastating crisis'. Frame challenges as common experiences, not personal failures.
HAS LANGUAGE THAT REINFORCES STIGMA AND/OR SHAME BEEN AVOIDED?	 Avoid negative terms, e.g. use 'living with', not 'suffering from'. Use language that emphasizes support and solutions rather than blame.

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